

## Why join **UNITED PET CARE?**

**1. What is United Pet Care?**

United Pet Care (UPC) is a pet healthcare membership program. Membership in our program saves you 20-50% on every visit to the veterinarian.

**2. Who is United Pet Care?**

United Pet Care (UPC) was founded on the premise that healthcare programs for pets are fast becoming a necessity in today's economic environment. We have been in business for 23 years, and our goal, put simply, is to make pet healthcare more affordable so that your pets can live long, healthy lives.

**3. What are the benefits?**

Office visits are only \$40.00 for UPC members on our Select Program, or 50% off on our Preferred Program, as opposed to the normal \$50.00 to \$75.00 office visit charge. Extensive veterinary services are provided at considerable savings. All medications dispensed by your veterinarian are at a 20%-25% savings.

**4. What are the advantages of United Pet Care?**

UPC is not an insurance plan and is not regulated by the Department of Insurance. With United Pet Care, there are: No deductibles...No annual dollar maximum limitation...No pre-existing condition exclusions...No claim forms...No paperwork...and No age limitations. You do not have to wait and wonder if your insurance claim will be covered. You realize your savings immediately when you pay your invoice at the veterinarian's office.

**5. Who are the veterinarians on United Pet Care?**

The veterinarians participating in United Pet Care are all private practitioners who meet professional qualification standards of veterinary medicine. Our primary goal is to assure our members of the highest possible quality of care. If your veterinarian is not listed, call our office to find out how your veterinarian may join our provider network.

**6. How do I become a member?**

Complete the membership form, listing your pets, and select the UPC participating veterinary facility at which you wish your pets to receive veterinary services.

**7. When does my membership go into effect?**

Please refer to your enrollment packet (welcome letter) for your effective date per your company's guidelines.

**8. May I change to another veterinary office after I have made my initial selection of veterinarian?**

Yes. You may change veterinary offices by writing or calling the United Pet Care Member Services Department. Transfers will be effective the first day of the following month.

**9. What if my pet needs a veterinarian with special areas of care?**

Should your pet require special care, you may select from the list of Participating Veterinarians with Special Areas of Care. Special care is limited to areas where there is a participating veterinarian.

**10. What if I have other questions or need additional information?**

Call us! We are here to serve you: 949-916-7374 or 1-877-872-8800





# WELCOME!

United Pet Care (UPC) welcomes the employees of The Garland to our pet healthcare membership program. You may enroll in UPC by the 20<sup>th</sup> of any month in order for your membership to become effective the 1<sup>st</sup> of the following month. We are pleased to provide you with the enclosed information to assist you in making a more informed decision.

## WHY SHOULD YOU JOIN NOW?

- One visit to a veterinarian **often costs more than a year's membership!**
- There are over 100 procedures including surgeries, hospitalization, laboratory procedures, medications, spay/neuter, dentistry, etc. that save you literally hundreds of dollars with UPC's program.
- Once your pet is injured, hospitalized, needs immediate medical attention or immediate medication, **you have waited too long** to join United Pet Care!

## Comparison of Charges

(This is a sample of savings on a few of the over 100 procedures included on UPC)

	<u>Preferred</u>	<u>Select</u>	<u>Partner</u>	<u>Average Fees</u>
All Office Visits	50%	\$40.00	25%	\$65.00
Annual Vaccines	50%	20%	25%	\$50.00
Annual Exams	50%	20%	25%	\$65.00
Rabies	50%	20%	25%	\$20.00
Health Certificate	50%	20%	25%	\$40.00
Hospitalization W / overnight	25%	20%	25%	\$80.00
Puppy or Kitty Program	25%	20%	25%	\$185.00
Abdominal X Rays (2 Views)	25%	20%	25%	\$145.00
Total Payment:	<u>\$427.50</u>	<u>\$508.00</u>	<u>\$487.50</u>	<u>\$650.00</u>
<b>Savings</b>	<b>\$222.50/34%</b>	<b>\$142.00/22%</b>	<b>\$162.50/25%</b>	